



Terms and Conditions

1. This Service is supplied in accordance with the Terms of Service in our Registration Form. You must comply with those Terms of Service including our Fair Use Policy and these terms and conditions.
2. This package will only apply to members of Cosway (M) Sdn Bhd (Company No: 50118-A) and eCosway.com Sdn Bhd (Company No: 509213-A).
3. You must pay a minimum commitment fee of RM150 per month ("Commitment Fee") even if you do not use the Service to that value. The Commitment Fee will be used to set-off your charges which are due and payable for voice and video calls, SMS and MMS only. Charges for all other services such as data service which provides access to the Internet, content downloads or streaming, international direct dial (IDD) and international roaming will not be deducted from the Commitment Fee and must be paid. If your use of the Service exceeds the Commitment Fee our standard rate of your plan will apply and you must pay the total charges in your bill.
4. You must sign 2 contracts to subscribe to this package. The first contract will be for a period of 12 months ("First Contract") and the second contract will be for a period of 6 months ("Second Contract") (the respective periods for the First Contract and the Second Contract will be collectively referred to as the "Contract Period"). The Second Contract will automatically take effect upon the expiry of the First Contract;
5. If you terminate the Service for any reason or if we terminate the Service because you have not complied with any of the Terms of Service in our Registration Form including these terms and conditions, during the Contract Period, cancellation charges are payable ("Cancellation Charges") and you must pay all outstanding charges. The Cancellation Charges for termination of the First Contract are made up of the Commitment Fee multiplied by the remaining number of months of the First Contract together with RM300²⁴. For termination of the Second Contract, the Cancellation Charges are calculated based on the Commitment Fee multiplied by the remaining number of months of the Second Contract²⁵.
6. If either we or you terminate the First Contract for any reason, the Second Contract will be automatically terminated and you must also pay the Cancellation Charges as stated above together with any outstanding charges.
7. When the Contract Period expires, we may provide the Service to you at the same rate plan, if you choose to continue with this Service. However, we reserve the right to amend or change the tariffs at any time whether during the Contract Period or otherwise as we deem fit.
8. The data service provides access to the Internet via our 3G network only and is only available to customers within our 3G network coverage area and is subject to network availability. The maximum download speed is up to 3.6Mbps. Actual speeds will vary and are affected but not limited, by your distance from our mobile tower, the capacity of our mobile tower, the source of your download, your hardware and software and the general Internet traffic. You cannot use the Service to connect to the Internet outside of our 3G network coverage area.
9. Your use of the data service is dependent on the hardware and software that you use. We do not make any representation or warranty that our USIM or Service will be compatible with your hardware and software.
10. You must pay the data charges stated in your bill but your monthly data charges will be capped at RM176 subject to your compliance with our Fair Use Policy. Even if you do not use the data service to that value for the month, no part of this cap will be carried over to the following months. You must still pay for the use of the other Service or if you subscribe to the other Service on a subscription basis.
11. The IDD service and the international roaming service are each available upon request. If you wish to subscribe, you are required to apply separately. These IDD and the international roaming services are subject to additional terms and conditions that we may impose including payment of deposits.
12. If you already have another account with us for other rate plans, you must sign up separately as a separate account holder if you wish to subscribe to this package.
13. To be an account holder you must be over 18 years of age. We are not responsible for any Internet content that may be obtained via the Service. You must ensure that the software you use with the Service is properly licensed. You must not resell, share or otherwise distribute the Service to a third party.
14. We may monitor your account to ensure you are complying with the agreement. We will investigate misuse of the Service. If we find that you have misused the Service we may recover from you any costs of investigating the misuse and any compensation we are required to pay to another user as a result of your misuse.
15. You are not allowed to transfer the account of the Service to another person during the Contract Period.
16. This Service may only be used with a 3G mobile phone. We will not be liable due to your use of other type of mobile phones.
17. This offer cannot be combined with any other offers unless expressly stated.
18. We reserve the right to add, vary or amend these terms and conditions from time to time as we deem fit by written notice.

²⁴The number of months remaining will be deemed to include the month during which you notify our Customer Service to terminate the Service. For example, if you notify Customer Service on the 5th day of the 3rd month of the First Contract Period, your Cancellation Fees are (RM150 x 10 = RM1500) plus RM300 = RM1800. If you notify Customer Service on the 5th day of the 3rd month of the Second Contract Period, your Cancellation Fees are RM150 x 4 = RM200



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Please call 018 388 1318 or visit www.u.com.my

Cosway Customer Service: 03 2148 1077

The **ultimate** in
 mobile communication value



Cosway Switchover Plan

Exclusively for
 Cosway & eCosway members!



COSWAY SWITCHOVER PLAN

Retain Your Mobile Phone Number

Take along your mobile phone number and switch over to U Mobile.

- No Access Fee**

With no access fee, your monthly commitment fee goes 100% towards voice calls, video calls, SMS and MMS usage.

- 1 Second Billing**

With 1 second billing, all your voice and video calls are charged by the second, so you only pay for what you use.

- FREE U Mobile to U Mobile Voice & Video Call/Mail, SMS & MMS**

Grow your network with FREE U Mobile to U Mobile voice and video call/mail, SMS and MMS.

- Monthly SMS Bonus**

Enjoy 30 FREE SMS** to other networks every month during your Contract Period with us.

- Roll-over Feature**

Maximise your ringgit. Enjoy a roll-over of your unused commitment fee (up to 3 months).

COSWAY SWITCHOVER PLAN PACKAGE

You are required to sign 2 contracts of 12 months and 6 months each. Cancellation Charges and any outstanding charges apply if you terminate the Service before the end of the Contract Period.

	Contract 1	Contract 2
Monthly Commitment Fee*	RM 50	RM 50
Roll-over (up to 3 months)	RM 150 (RM50 x 3 months)	RM 150 (RM50 x 3 months)
Contract Period	12 months	6 months
Choice of 3G Phone	No	No
Initial Payment	No	No

* Commitment fee to be offset against domestic voice call, video call, SMS and MMS usage only.

Cosway Rate Plan

	U Mobile to U Mobile	U Mobile to others
Voice Call	FREE	0.4 sen/sec
Video Call	FREE	
SMS	FREE	15 sen/SMS**
MMS	FREE	28 sen/MMS
Voice Mail	FREE	
Video Mail	FREE	
Data Service (3G/HSDPA) Pay as you use	1 sen/kb (capped at RM176)	
FREE Value Added Services	CLIP, Call Waiting, Call Holding, Missed Call Notification, Call Forwarding*, Multi-Party Conferencing*	

* Usage charges apply.

** FREE 30 SMS per month (U Mobile to others) throughout Contract Period. SMS must be used within a month.

PELAN PENUKARAN COSWAY

Kekalkan Nombor Telefon Mudah Alih Anda

Nombor telefon mudah alih anda akan diteruskan penggunaannya apabila anda bertukar kepada perkhidmatan U Mobile.

- Tanpa Yuran Akses**

Tanpa yuran akses, yuran komitmen bulanan anda dikontra untuk penggunaan panggilan suara, panggilan video, SMS dan MMS.

- 1 saat Caj Blok**

Dengan caj blok 1 saat, semua panggilan suara dan video anda akan dicaj mengikut kiraan saat dan anda hanya bayar untuk apa yang anda guna sahaja.

- Panggilan/Mel Suara & Video, SMS & MMS PERCUMA U Mobile ke U Mobile**

Luaskan rangkaian komunikasi anda dengan panggilan/mel suara dan video, SMS serta MMS PERCUMA U Mobile ke U Mobile.

- Bonus SMS Bulanan**

Nikmati 30 SMS** PERCUMA ke rangkaian lain pada setiap bulan sepanjang Tempoh Kontrak anda dengan kami.

- Ciri Bawa Ke Hadapan**

Maksimumkan nilai ringgit anda. Nikmati ciri bawa ke hadapan untuk yuran komitmen yang tidak digunakan (sehingga 3 bulan).

PAKEJ PELAN PENUKARAN COSWAY

Anda dikehendaki menandatangani kedua-dua kontrak 12 bulan dan 6 bulan. Bayaran Pembatalan dan baki bayaran akan dikenakan sekiranya anda ingin menamatkan Perkhidmatan ini sebelum Tempoh Kontrak tamat.

	Kontrak 1	Kontrak 2
Yuran Komitmen Bulanan*	RM 50	RM 50
Bawa Ke Hadapan (sehingga 3 bulan)	RM 150 (RM50 x 3 bulan)	RM 150 (RM50 x 3 bulan)
Tempoh Kontrak	12 bulan	6 bulan
Pilihan Telefon Bimbit 3G	Tiada	Tiada
Bayaran Permulaan	Tiada	Tiada

* Yuran komitmen bulanan hanya boleh dikontra dengan penggunaan panggilan suara, panggilan video, SMS dan MMS domestik sahaja.

Pelan Kadar Cosway

	U Mobile ke U Mobile	U Mobile ke rangkaian lain
Panggilan Suara	PERCUMA	0.4 sen/saat
Panggilan Video	PERCUMA	
SMS	PERCUMA	15 sen/SMS**
MMS	PERCUMA	28 sen/MMS
Mel Suara	PERCUMA	
Mel Video	PERCUMA	
Perkhidmatan Data (3G/HSDPA) Bayar mengikut penggunaan	1 sen/kb (had pada RM176)	
Perkhidmatan Nilai Tambah PERCUMA	CLIP, Panggilan Menunggu, Panggilan Pegangan, Notifikasi Panggilan Tidak Dijawab, Ajuan Panggilan*, Persidangan Pelbagai Pihak*	

* Tertakluk kepada caj penggunaan

** 30 SMS PERCUMA setiap bulan (U Mobile ke rangkaian lain) di sepanjang Tempoh Kontrak. SMS mesti digunakan dalam tempoh sebulan.

COSWAY 转换计划配套

保留您的手机号码

您可以在无须更换手机号码的情况下, 转台至U Mobile。

- 不需台费**

没有硬性的台费开支, 100%的服务月费可用以抵消语音通话、视频通话、短信息及彩信的费用。

- 1秒计时收费**

依据1秒钟一个计算单位, 您的所有语音及视频通话将会依秒计费, 故此, 您便可用多少, 付多少。

- 免费 U Mobile 至 U Mobile 语音及视频通话 / 信箱、短信息及彩信**

您能尽情使用免费的 U Mobile 网内语音及视频通话 / 信箱, 短信息及彩信服务, 扩展你的通讯网络。

- 每月短信息红利**

在您与我们维系合约的期间, 您每月都可欢享发送至其他网络的免费30则短信息**。

- 余额结转特点**

长达3个月的余额结转, 让您用尽每一令吉。

COSWAY 转换计划配套

您必须签署2份合约(合约期限为12个月和6个月)。若您在合约期间欲终止服务, 则必须缴付终止服务费与其他未付余额。

	合约 1	合约 2
每月通话费*	RM 50	RM 50
余额结转 (长达3个月)	RM 150 (RM50 x 3个月)	RM 150 (RM50 x 3个月)
合约期间	12个月	6个月
选择3G手机	无	无
首期付款	无	无

* 通话费只用作抵消国内语音通话、视频通话、短信息及彩信费用而已。

Cosway 收费率

	U Mobile 至 U Mobile	U Mobile 至其他网络
语音通话	免费	0.4 仙/秒
视频通话	免费	
短信息	免费	15 仙/短信息**
彩信	免费	28 仙/彩信
语音信箱	免费	
视频信箱	免费	
数据服务 (3G/HSDPA) 用多少, 付多少	1 仙/kb (顶限为 RM176)	
免费增值服务	CLIP、来电等候、来电保留、未接来电通知、来电转接*、电话会议*	

* 须依据使用缴费

** 在合约期间每月30则免费短信息 (U Mobile 至其他网络)。短信息必须在一个月使用。